ASSIST ASEAN Solutions for Investments, Services and Trade

WELCOME TO ASSIST

WHAT IS ASSIST?

FILE A COMPLAINT

PLAINT

FAO

CONTACT



Pengaduan ini Diajukan oleh Pengacara atau Firma Hukum Terdaftar ASEAN atas Nama Kliennya, Perusahaan ASEAN (*ASEAN ENTERPRISE (AE)*). Diterima oleh Pengelola Sistem (*CA*) dan Solusi yang Diajukan oleh Titik Kontak Tujuan (*Destination Contact Point (DCP)*) dan Diterima oleh Perusahaan ASEAN (AE).

Uraian Singkat mengenai Kasus: Skenario ini adalah pengaduan yang diterima oleh Pengelola Sistem (CA) ASSIST yang telah diajukan secara sah oleh Pengacara/Firma Hukum Terdaftar ASEAN (Pengacara ASEAN) atas nama kliennya, Perusahaan ASEAN (AE)), dan juga diterima oleh Negara Tujuan sebagai masalah di mana negara tersebut bersedia untuk terlibat dengan Pengacara ASEAN melalui ASSIST, berinteraksi dengan Otoritas Nasional dalam negeri yang relevan serta memberikan solusi untuk Pengacara ASEAN melalui ASSIST. Dalam kasus yang dipertaruhkan, Negara Asal tidak terlibat secara aktif, tetapi semua langkah lain yang mungkin dalam prosedur ASSIST, termasuk permintaan awal oleh CA akan informasi tambahan dari Pengacara ASEAN, disimulasikan untuk tujuan memeriksa proses ASSIST secara lengkap.

Pengaduan tersebut terkait dengan bea cukai baru yang dikenakan oleh Negara Tujuan atas minyak sawit

serta produk makanan yang mengandung minyak sawit berdasarkan Peraturan Kementerian Kesehatannya tahun 2015, Bab 1000, Bagian 100.

Langkah yang diambil oleh Negara Tujuan mengenakan pajak atas makanan yang berkadar gula dan lemak jenuh tinggi, sebagai bagian dari strategi untuk mengatasi masalah obesitas yang meningkat di Negara Tujuan. Pengacara ASEAN menuduh bahwa langkah Negara Tujuan secara tegas menargetkan minyak sawit dan bukan hanya komponen lemak jenuh dari minyak sawit dan produk-produk yang mengandung minyak kelapa sawit, dengan demikian mendiskriminasikan minyak sawit dan menjelekan produk secara keseluruhan alih-alih hanya mengurangi konsumsi produk yang mengandung lemak jenuh secara berlebihan, terlepas dari lemak nabati atau hewani. Pengacara ASEAN menuduh, dalam pengaduan ASSIST, bahwa langkah yang diambil dan diterapkan oleh Negara Tujuan tersebut bertentangan dengan Pasal 6 Perjanjian Perdagangan Barang ASEAN (Asean Trade in Goods Agreement (ATIGA)) (mengenai Perlakuan Nasional tentang Perpajakan dan Peraturan Internal), karena itu mendiskriminasikan minyak kelapa sawit secara keseluruhan dan tidak diterapkan pada produk 'sejenis' lainnya yang diproduksi atau dijual di Negara Tujuan (yaitu, produk makanan yang mengandung lemak jenuh yang berasal dari kedelai, bunga matahari, rapeseed, jagung, kacang atau lemak hewani).

Daftar Para Aktor dan Singkatan:

- Pemohon pengaduan (*Complainant*) = Asosiasi Dagang Berbasis di ASEAN (*ASEAN -Based Trade Association* = Asosiasi Dagang ASEAN (*ASEAN Trade Association*))
- Sekretariat ASEAN (ASEAN Secretariat) = Pengelola Sistem ASSIST (Central Administrator of ASSIST (CA))
- Negara Asal (*Home Country*) = Titik Kontak Asal (*Home Contact Point (HCP)*) di Negara Anggota ASEAN-X (ASEAN Member State-X (*AMS-X*))
- Negara Tujuan (*Destination Country*) = Titik Kontak Tujuan (*Destination Contact Point (DCP*)) dalam Negara Anggota ASEAN-Y (*ASEAN Member State-Y (AMS-Y*)
- Otoritas Nasional Terkait = Relevant Authorities (RA)



Jika menurut Anda kasus Anda merupakan masalah dalam perdagangan lintas batas ASEAN, Anda adalah bisnis yang terdaftar di Negara Anggota ASEAN, dan Anda menginginkan layanan konsultasi tanpa bayar, tidak mengikat, serta Anda ingin menerima solusi yang cepat dan efektif, maka bukalah tautan berikut: <u>http://assist.asean.org</u>.

CONTACT

Di bawah ini adalah laman (homepage) ASSIST.



Langkah

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MEMILIH TAB AJUKAN PENGADUAN (*'FILE A COMPLAINT')* (PENGACARA ASEAN ATAU FIRMA HUKUM ASEAN *(ASEAN LAWYER* ATAU *LAW FIRM)*)

(a) Jika Anda adalah pengacara atau firma hukum terdaftar ASEAN yang mengajukan pengaduan atas nama klien Anda (yaitu Perusahaan ASEAN yang bermasalah perdagangan) dan berlisensi untuk melakukan praktek hukum di Negara Anggota ASEAN tempat klien Anda berada atau berdasarkan pengaduan yang diajukan, maka klik ikon Pengacara ASEAN atau Firma Hukum ('ASEAN Lawyer or Law Firm') pada tab Ajukan Pengaduan ('File a complaint').



(b) Ketika Anda meng-klik ikon '*ASEAN Lawyer atau Law Firm*', maka halaman berikut akan tampil:





ASSOCIATION ASSIST

COME TO ASSIST	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A COMPLAINT	PROCESS	FAQ	CON
	LAW FIRM					
	* Law Firm Name * Phone Website * Address					
	* City * Country * ASEAN Jurisdiction(s) where	300 characters remaining	(200 maximum) ZIP Code v	8		
	Established	0				
	* Gender * First Name * Phone * Position * Email Address	\begin{tabular}{ c c c c c c c c c c c c c c c c c c c	Ms * Last Name			
	City ASEAN Jurisdiction(s) where	300 characters remaining Admitted to Practice Law	(000 maximum) ZIP Code	*		
	COMPLAINT DES * Confidential Case Code * Country of Legal Registration	CRIPTION				
	* Registration Proof * Type of Business	Choose File No f	le chosen		•	
	- Services Sector Description * Type of Problem Encountered * Destination Country	Goods Goods 1 Tariff-related mer	asures		¥	
	* Description	•				
	Attachment	5000 characters remainin Choose File No fi	g (5000 maximum) le chosen + Attachment]	<u> </u>	
	 I have read and accept the A I hereby submit this complain 	ASSIST <u>rules</u> . nt to the Central Administrator of ASSIST and I ac	cept its transmission to the relevant authorities of the AS	SEAN Member States involved		

Iministrator of ASSIST / <u>ASEAN</u> Secretariat - 70A JL Sisingamangaraja ASSIST - Supported by <u>ARISE</u> - [<u>Disclaimer]</u>

(c) Sebagai pengacara atau firma hukum terdaftar ASEAN, Anda harus mengajukan pengaduan atas nama Anda sendiri dan/atau nama firma hukum Anda karena identitas klien Anda tetap anonim. Untuk melakukannya, Anda harus mengikuti instruksi di halaman di atas. Pertama, Anda harus mengunduh formulir yang diperlukan untuk mengisi dan mengirimkannya ke Sekretariat ASEAN, sebagaimana ditentukan pada formulir itu sendiri.

Ketika Anda mengklik ikon 'lingkaran berwarna oranye' di halaman di atas, maka formulir berikut akan teriunduh di komputer Anda.



Isilah formulir di atas dan kirimkan melalui email ke Sekretariat ASEAN di <u>assist@asean.org</u>, sebagaimana ditentukan pada formulir itu sendiri. Selain itu, kirimkan data yang diperlukan berikut bersama dengan formulir: (i) pendaftaran profesional atau dokumen lisensi Anda (jika bahasa asli bukan bahasa Inggris, maka terjemahan tidak resmi ke dalam bahasa Inggris juga harus dilampirkan) dan (ii) dokumen pendaftaran perusahaan dari klien (Perusahaan ASEAN (AE)) yang mengajukan pengaduan anonim tersebut.

1 COLOT

WELCOME TO ASSIST	WHAT IS ASSIST?	FILE A COMPL	laint foll	OW A COMPL	aint	PROCESS	FAQ	CONTAC
	LAWYER							
	* Gender		Mr Mrs Ms					
	* First Name			* Last Name	Diviora			
	* Phone		36 7878137686		Kiviela			
	* Position	T.	anior Associate					
	* Email		casplawworl@amail.com					
	Address		mube Street No. 13					
		ci	lty P Duntry X					
		25	e characters remaining (300 maximum)					
	City	C	ity P	ZIP Code	12310			
	ASEAN Jurisdiction(s) where Ad	dmitted to Practice Law	MS-X	*				
	COMPLAINT DESC	CRIPTION						
	* Confidential Case Code	6 A	SSIST-X-001-2018					
	* Country of Legal Registration	0 4	MS-X	*				
	* Legal Registration Number	0 1	37911					
	* Registration Proof	0	Choose File Annex 0-Simulatra F	Riviera.pdf				
	* Type of Business	0 [xport/import				•	
	* Business Sector	0	oods	•				
	- Services Sector Description	0						
	* Type of Problem Encountered	1 3	.6.7 Internal taxes and charges levi	ed on imports			*	
	* Destination Country	0 A	MS-Y	*				
	* Description	0	F products containing saturate	ed fats, independent:	ly of the vegeta	able or animal origin of the	*	
		T	nus, we find the measure adopt	ted and applied by <u>A</u>	<u>MS</u> -Y is contrary	/ to Article 6 of the <u>ATIGA</u> (0	on	
		Na	tional Treatment on Internal ilm oil as a whole and is not	Taxation and Regulat applied to other '1	tion), in as muc ike' products ma	ch as it discriminates against anufactured or sold in <u>AMS</u> -Y	£	
		(I	eanut or animal fat).	g saturated tats der:	iving trom soy,	suntiower, rapeseed, corn,	*	
		36	56 characters remaining (5000 maximum)				11	
	Attachment	0	Choose File No file chosen		+ Attachment			
			Choose File No file chosen		Remove			
	I have read and accept the AS	SIST rules.						
	✓ I hereby submit this complaint	to the Central Administrator of	f ASSIST and I accept its transmise	sion to the relevant auth	orities of the ASE	AN Member States involved		
				23				
			I'm not a robot	reCAPTCHA				
_				PTHECY - Seams				

Sebagai contoh keterangan pengaduan yang jelas dan ringkas, di bawah ini adalah uraian untuk studi kasus khusus ini:

"Kami adalah firma hukum terdaftar di AMS-X yang mengajukan pengaduan berdasarkan ASSIST atas nama klien kami, perusahaan minyak sawit yang terdaftar di AMS-X. Pengaduan tersebut terkait dengan bea cukai baru yang dikenakan oleh AMS-Y (Titik Kontak Tujuan atau DCP) pada minyak sawit dan produk makanan yang mengandung minyak sawit berdasarkan Peraturan Pangan Kementerian Kesehatan Bab 1000, Bagian 100 tahun 2015. Langkah yang diambil oleh AMS-Y memperkenalkan pajak atas makanan berkadar gula dan lemak jenuh tinggi sebagai bagian dari strategi untuk mengatasi masalah peningkatan obesitas di AMS-Y.

Kami berpandangan bahwa langkah AMS-Y secara tegas menargetkan minyak sawit dan bukan hanya komponen lemak jenuh dari minyak sawit dan produk-produk yang mengandung minyak sawit, sehingga mendiskriminasi minyak sawit dan menjadikan produk sebagai keseluruhan, alih-alih hanya mengurangi konsumsi berlebihan produk yang mengandung lemak jenuh, terlepas dari lemak nabati atau hewani.

Dengan demikian, kami menemukan bahwa langkah yang diambil dan diterapkan oleh AMS-Y bertentangan dengan Pasal 6 ATIGA (mengenai Perlakuan Nasional terhadap Perpajakan dan Regulasi Internal), karena mendiskriminasikan minyak sawit secara keseluruhan dan tidak diterapkan pada produk 'serupa' lain yang diproduksi atau dijual di AMS-Y (yaitu, produk makanan yang mengandung lemak jenuh yang berasal dari kedelai, bunga matahari, rapeseed, jagung, kacang tanah atau lemak hewani)."

Ketika pengaduan sudah diajukan dengan meng-klik tab Kirimkan Pengaduan Anda ('Submit Your Complaint'), maka halaman Langkah 8 berikut akan tampil:.

Langkah

WELCOME TO ASSIST

MENERIMA PEMBERITAHUAN DARI ASSIST

WELCOME IN 922121	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A COMPLAINT	PROCESS	FAQ	CONTACT	
Thank you for t	he submissi	on of your co	mplaint				
Please click on the link contained in	n the e-mail in order to confi	rm your submission.					
You will be able to monitor your compl	laint and access it on the follo	ving webpage:					
http://assist.asean.org/user/login							
by using your e-mail / tracking ID.							

Pemberitahuan di atas menunjukkan bahwa Anda harus meng-klik tautan yang diberikan di akun email Anda untuk mengonfirmasi pengaduan Anda dengan ASSIST. .

Langkah

MENGONNFIRMASI PENGADUAN ANDA DARI AKUN EMAIL ANDA

Buka akun email yang Anda berikan di formulir pengaduan. Anda akan menerima email dari ASSIST yang meminta Anda untuk mengonfirmasi pengaduan Anda dengan mengklik tautan yang diberikan atau dengan menyalin-menempelkan tautan itu ke penjelajah (*browser*) Internet. Ini juga diperlukan oleh ASSIST untuk mengonfirmasi bahwa alamat email yang Anda berikan sah. Nomor pengaduan Anda juga tersedia dalam email ini. Dalam hal ini, nomor pengaduan Anda adalah **18120181102.**

Berikut adalah email yang akan Anda terima dari ASSIST.

M Gmail		ASEAN Lawyer <aseanlawyer0@gmail.com< th=""></aseanlawyer0@gmail.com<>
[ASSIST] Thanks to confirm your complaint #18120	181102 submission	
No Reply ASSIST <assist@asean.org> Reply-To: "assist@asean.org" <assist@asean.org></assist@asean.org></assist@asean.org>		Fri, Nov 2, 2018 at 12:18 Pl
ASSOCIATION OF SOUTHEAST ASIAN NATIONS	ASSIST ASEAN Solutions for Investments, Services and Trade	
Dear Ms Sierra Riviera,		
http://assist.asean.org/user/confirm_email		
Please confirm your complaint 18120181102 on the following lin http://assist.asean.org/user/login by using your e-mail / trackin	k (or by copy-pasting the following link onto your Internet browser): g ID: aseanlawyer0@gmail.com/181201181102	
After your confirmation, ASSIST will monitor your complaint and yo http://assist.arsenadevelopment.space/user/login by using your e-	u will be able to access it on the following webpage mail / tracking ID: aseanlawyer0@gmail.com / 18120181102	

ASSIST

ASEAN Solutions for Investments, Services and Trade WELCOME TO ASSIST **FILE A COMPLAINT** FOLLOW A COMPLAINT PROCESS FAO CONTACT WHAT IS ASSIST? Atter your commination, Access i on the lonowing weppage http://assist.arsenadevelopment.space/user/login_by using your e-mail / tracking ID: aseanlawyer0@gmail.com / 18120181102 ASEAN Enterprise / Trade Association / Law Firm : ARISE & Partners (type Law) Admenting state Phone - 3-6 1 7653572 Websile : www.artes4partners.com Address : Danube Street No 130 H / Ocuntry X City : City P / Zip Code : 12310 Country : AMS-X ASEAN Jurisdiction(s) where Local Office(s) is(are) Established : Country X Contact person : Ms Sierra Riviera Phone : +36 7878137686 Phone : +36 7878137686 Position : Senior Associate Email : aseanlawyer0@gmail.com Address : Danube Street No. 13 City P Country X City : City P / Zip Code : 12310 Country : AMS-X Confidential case code (for law firm or lawyer only): ASSIST-X-001-2018 Country of Legal Registration : AMS-X Legal Registration Number : 137911 Type of Business : Export/Import Business Secto : Goods / Type of problem encountered : Internal taxes and charges levied on imports Destination Country : AMS-Y Description: Description: We are a registered taw firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered paim oil company in AMS-X. The complaint is in relation to the new excise duly imposed by AMS-Y (the Destination Contact Point or DCP) on paim oil and tood products containing paim oil under its Ministry of HeartMe^{TMS} Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y (introduced taxes on foods high in sugar and saturated fat as part of a strategy for addressing the rising problem of obesity in AMS-Y. We are of the view that AMS-Yd^{EMS} measure expressly targeted paim oil and on just the saturated fat component of paim oil and of products containing paim oil, thereby discriminating against paim oil and demonizing the product as a whole instead of just discourging excessive consumption of products containing saturated fats, independently of the vegetable or animal origin of the fats. Thus, we find the measure adopted and applied by AMS-Y is contrary to Article 6 of the ATIGA (on National Treatment on Internal Traation and Regulation), in a smith est discriminating against paim oil as on topipied to other & Tike&TM products manutactured or sold in AMS-Y (i.e., food products containing saturated fats deriving from soy, sunflower, rapesed, corn, peanul or animal fat). Thanking you, ASSIST is at your service.

(a) Klik pada tautan sebagaimana diminta dalam email di atas maka halaman berikut akan tampil.

WELCOME TO ASSIST	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A COMPLAINT	PROCESS	FAQ	CONTACT
				in the set		
=mail/complai	nt confirmatio	on valid				
hank you for having confirmed yo	ur e-mail.	on vana				
our complaint will now be reviewe	ed by the Central Administrator	of ASSIST and you shall be notif	ied within maximum 10 working days	of whether it is:		
1) Accepted and submitted	to the Destination Country; or					
2) Incomplete and returned	to you for revision; or					
3) Rejected, if falling outside	e of the scope of ASSIST or not	being a valid complaint.				
reason shall be provided to you i	in writing in case of outcomes 2) or 3) above.				

Pemberitahuan di atas akan memberitahu Anda bahwa pengaduan Anda akan diperiksa oleh CA dan bahwa Anda akan diberitahu melalui email dalam waktu maksimum 10 hari kerja apakah pengaduan tersebut:

- 1) Diterima dan diserahkan ke Negara Tujuan; atau
- 2) Dinyatakan tidak lengkap dan dikembalikan kepada Anda untuk revisi; atau
- 3) Ditolak, jika tidak tercakup dalam lingkup ASSIST atau bukan merupakan pengaduan yang sah.

Buka akun email Anda.

Buka akun email Anda dan Anda akan melihat email bar	u dari ASSIST. Email ini menunjukka
bahwa Anda telah mengkonfirmasi pengaduan Ar	nda, bahwa CA akan memeriks
keabsahannya, serta telah diajukan dalam ASSIST. ASS	SIST akan kembali dengan tanggapai Ikan tidak lengkan, atau ditolak dalan
10 hari kerja.	man naak longkap, alaa akolak aalan
M Gmail	ASEAN Lawyer <aseanlawyer0@gmail.co< th=""></aseanlawyer0@gmail.co<>
ASSIGN Thanks for your amail confirmation for the complaint #19120191102	
No Reply ASSIST <assist@asean.org></assist@asean.org>	Fri, Nov 2, 2018 at 12:19
Reply-To: "assist@asean.org" <assist@asean.org></assist@asean.org>	
ASSOCIATION ASSIST	
ASIAN NATIONS ASEAN Solutions for Investments, Ser	rvices and Trade
Daar Me Slara Biviara	
Thanks for the confirmation of your complaint ID No. 18120181102.	
ASSIST will review your complaint and check its validity and that it has been lodged correctly. You will receive a response indi	icating whether the complaint is validly lodged, or requires revision, or whether it does
not fail within the scope of ASSIST, within a maximum of 10 working days from the date of filing. You are able to access your complaint at any time on the following webpage: http://assist.asean.org/user/login by using	your e-mail / tracking ID: aseanlawyer0@gmail.com/18120181102
Tou are able to access your complaint at any time on the following webpage. http://assist.arsenaueveropment.spaceruser.rogin	n by using your e-main / tracking to, aseamawyero@gman.com / Terzoterroz
A SEAN Enterprise / Trade Association / Law Firm - ARISE & Partners (type Law)	
Company size :	
Company size : Phone : +36 1 7656572 Website : www.anse&partners.com Website : www.anse&partners.com	
Company size: Phone: +361 7563572 Website: www.anse&partners.com Address: Danube Street No. 13 City P Country X City - City P / Zip Code: 12310 Country : AM5-X	
Company size: Phone: +36 17653572 Website: www.anse&partners.com Address: Danube Street No. 13 Citly P Country X Citly : Citly P / Zip Code : 12310 Country : AMS_X ASEAN Junisdiction(s) where Local Office(s) is(are) Established : Country X	
Company size : Phone : 46 1 7653572 Website : www.aise&partners.com Address : Danube Street No. 13 City P Country X City : City P / Zip Code : 12310 Country : MS-X ASEAN Jurisdiction(s) where Local Office(s) is(are) Established : Country X Contact person : Ms_Sierra Riviera Phone : -45 7676137686 Position : Senior Associate	
Company size : Prone: +36 1 7656572 Website: www.anse&partners.com Address. Danube Street No. 13 Chy P Country X City: City P 7 / Zh Code : 12310 Country: AMS X ASEAN Jurisdiction(s) where Local Office(s) Is(are) Established : Country X Contact person : Ms. Sierra Riviera Phone: -36 7676137686 Position : Senior Associate Email: aseanlowyer0@gmail.com Address. Danube Street No. 13 Chy P Country X	
Company size : Prone: +36 17653572 Website : www.arise&partners.com Address: Danube Street No. 13 City P Country X City: -City P / Zip Code : 12310 Country : AMS-X ASEAN Jurisdiction(s) where Local Office(s) is(are) Established : Country X Contect person: Ms. Sierra Riviera Phone: +36 7/87137666 Position : Senior Associate Email: aseanlawyer@gomal.com Address : Danube Street No. 13 City P Country X City: - City P / Zip Code : 12310 Country . AMS-X	
Company size : Phone : 436 17653572 Website : www.arise&partners.com Address: Danube Street No. 13 Citly P Country X Citly : Citly P / Zip Code : 12310 Country : AMS-X ASEAN Jurisdiction(s) where Local Office(s) is(are) Established : Country X Contact person: Ms. Sierra Riviera Phone : 436 7/87137686 Position : Senior Associate Email: aseanlawyer@@gmail.com Address: Danube Street No. 13 Citly P Country X Citly : Citly P / Zip Code : 12310 Country : AMS-X Confidential case code (for law firm or lawyer only): ASSIST.X-001-2018 Country of Legal Registration : AMS-X	
Company size : Phone : 496 1 7653572 Website : www.anse&partners.com Address : Danube Siteet No. 13 Citly P Country X Citly : Citly P / Zip Code : 12310 Country : AMS.X ASEAN Jurisdiction(s) where Local Office(s) is(are) Established : Country X Contact person : Ms Sierra Riviera Phone : 436 7/87137686 Position : Senior Associate Email: aseanlawyer(Bigmail.com Address : Danube Siteet No. 13 Citly P Country X Citly : Citly P / Zip Code : 12310 Country : AMS-X Confidential case code (for law firm or lawyer only): ASSIST.X.001.2018 Country of Legal Registration : AMS X Legal Registration : AMS X Legal Registration : AMS X	
Company size : Phone : 496 1 765672 Website : www.arse&partners.com Address : Danube Siteet No. 13 City P Country X City : City P / Zip Code : 12310 Country : AMS.X ASEAN Junisdiction(s) where Local Office(s) is(are) Established : Country X Contact person : Ms_Sitera Riviera Phone : 436 78713/7865 Position : Senior Association : A Country X City : P / Zip Code : 12310 Country : AMS.X Conference : Address : Danube Siteet No. 13 City P Country X City : P / Zip Code : 12310 Country : AMS.X Control : Address : Conference : Address : Country Country X Conference : Address : Conference : Address : Country : ASSIST.X.001.2018 Country : AMS.X Conference : ExportImport Business : Sector: Goods / Type of Business : ExportImport Business : Coods / Type of Distiness : Coods /	
Company size : Phone: +36 1763572 Website : www.anse&partners.com Address: Danube Street No. 13 City P Country X City: City P / Zip Code : 12310 Country : AMS.X Contact person : Ms Stera Rivera Phone: +36 767137666 Position : Senior Association Address: Danube Street No. 13 City P Country X Contact person : Ms Stera Rivera Phone: +36 767137666 Position : Senior Association Address: Danube Street No. 13 City P Country X Coll: - City P / Zip Code : 12310 Country X Conference : Address : Danube Street No. 13 City P Country X City - City P / Zip Code : 12310 Country : AMS-X Confidential case code (for law firm or lawyer only): ASSIST.X-001.2018 Country of Business : Export/Import Business Sector: Sodols / Type of Business : Export/Import Business Sector: Sodols / The are registered In Minor : 13711 Type of Business : Export/Import Business Sector: Sodols / The are aregistered In firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered palm oil comp (the Destination Contact Point or DCP) on palm oil and food products containing palm oil under tis Ministry of Healtified** & For Introduct scontaining adar and saturated fats bard of a streety	pany in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y od Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS- MAS-Y We are of the view that AMS-Y48 ⁻ [™] s measure expressly targeted pain oil and id demonizing the product as a whole instead of just discouraging excessive measure adopted and applied by AMS-Y to contrary to Article of the ATIGA (on applied to other &€Tike&€ [™] products manufactured or sold in AMS-Y (i.e., food
Company size: Prono: +361 7583572 Website: :www.arise&partners, com Address: Danube Street No. 13 City P Country X City: :City P / Zip Code: :12310 Country : AMS.X ASEAN Junisdiction(s) where Local Office(s) is(are) Established : Country X ASEAN Junisdiction(s) where Local Office(s) is(are) Established : Country X ASEAN Junisdiction(s) where Local Office(s) is(are) Established : Country X Contro: +365 1078137886 Pronon: +365 1078137886 Pronon: +365 1078137886 Email : aseanlawyer@gmail.com Address: Danube Street No. 13 City P Country X City: :City P / Zip Code: :12310 Country : AMS-X Confidential case code (for law firm or lawyer only): ASSIST.X-001.2018 Country : AMS-X Logal Registration tumber : 137111 Business Sector : Goods / I Yupe of problem encountered : Internal taxes and charges levied on imports Destination Country : AMS-X Description: We are a registered in a MMS-X filing a complaint under ASSIST on behalf of our client, a duly registered paim oil comp (the Destination Country : AMS-X Description: We are a registered law firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered paim oil comp (the Destination Country : AMS-X I using a day and a saturated tat as pard of a strategy for addressing the rising problem of obesity in A not just the saturated fat component of paim oil and food products containing paim oil under the rising problem of obesit m oil on Addressing the rising problem of obesit moil and on production containing paim oil and exist thus, while the Net and a registered fats deriving from soy, sunflower, rapeseed, com, peanut or animal fat). Thanking you, ASSIST is at your service	pany in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y od Regulation Chapter 1000, Section 100 df 2015. The measure adopted by AMS- MAS-Y We are of the view that AMS-Yêt [™] s measure expressly targeted pain oil and d demonzing the product as a kincle instead of just discouraging excessive measure adopted and appled by AMS-Y to contray to Article 50 the ATTGA(on applied to other å€tikead [™] products manufactured or sold in AMS-Y (i.e., food
Company size: Proc.: 496 17553572 Website: :www.anse&partners.com Address: Danube Street No. 13 CUP Country X City: City P / Zip Code:: 12310 Country : MS.3 Data Jurisdiction(s) where Local Office(s) is(are) Established : Country X Data Jurisdiction(s) where Local Office(s) is(are) Established : Country X Data Jurisdiction(s) where Local Office(s) is(are) Established : Country X Data Jurisdiction(s) where Local Office(s) is(are) Established : Country X Data Jurisdiction : Senior Associate Data Jurisdiction : Senior :	pany in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y od Regulation Chapter 1000. Section 100 of 2015. The measure adopted by AMS-Y AMS-Y Vie are of the row; that AMS-Y&**s measure measure interesting adopted by a value in the other interest of used documents in the product as a value instead of used documents in the product as a value instead of used documents in the AMS-Y is contrary to Anticle 6 of the ATIGA (on applied to other å€Tiked€™ products manufactured or sold in AMS-Y (i.e., food applied to other å€Tiked€
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Company size: Proof: -361 7563572 Website: :www.anse&partners, com Address: Danube Street No. 13 C1V P Country X City: :City P / Zip Code: :1310 Country : AMS.4 ASEAN Junisdiction(s) where Local Office(s) Is(are) Established : Country X ASEAN Junisdiction(s) where Local Office(s) Is(are) Established : Country X ASEAN Junisdiction(s) where Local Office(s) Is(are) Established : Country X Astronatory : AMS.4 Proof: :-367 A781317866 Proving: :-367 A781317867 Proving: :-367 A781317867 Proving: :-367 A78131787 Proving: :-367 A7813787 Proving: :-367 A78131787 Pro	pany in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y of Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y AMS-Y Vie are of the view that AMS-Yde"s measure expressly targeted pain oil and d demonizing the product as a whole instead of just discouraging excessive he measure adopted and applied by AMS-Y is contrary to Article 6 of the ATTGA (on applied to other & Tike& P products manufactured or sold in AMS-Y (i.e., food s.

Langkah

MEMANTAU PERKEMBANGAN PENGADUAN ANDA

(a) Buka tautan berikut: <u>http://assist.asean.org/user/login</u> atau buka tab Ikuti Pengaduan (*'Follow a Complaint'*) pada bar menu di Situs Web ASSIST. Halaman di bawah ini akan tampil:

OF SOUTHEAST ASIAN NATIONS	ASSIST ASEAN Solutions for	Investments, Services and	Trade			
WELCOME TO ASSIST	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A COMPLAINT	PROCESS	FAQ	CONTACT
	ASSOCIATIO OF SOUTHEAS	ASSIST				
	WELCOME TO ASSIST	WHAT IS ASSIST? FILE A COM	PLAINT FOLLOW A COMPLAINT PROC	CESS FAQ CONTA	ACT	
	Follow a Com Please log in using your email add	plaint ress and the tracking ID that you were given at the tin	ne of filing your complaint to enter the ASSIST dashboard and c	check on the progress of your proceeding	ng.	
	Email		Tracking ID Tracking ID			
			LOGIN			
		Central Administrator of ASSIST / <u>ASSIA</u> ASSIST -/	[Secretana: -/UA JI Sisingamangaraja - Jakarta 12110 - Indoi Supported by <u>ARISE</u> - [<u>Disclaimer]</u>	nesia		
	(b) Masukkan ala diharuskan un	mat email Anda dan II htuk login. Dalam hal i	D pelacakan (nomor peng ini, Alamat Email adalah	gaduan Anda) di aseanlawyer0@	kolom yar 2gmail.co	ng m
	dan ID pelaca	kannya (<i>Tracking ID</i>)	adalah 18120181102.			_
	ASSOCIATIO	ASSIST				ang om
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	Piease log in using your email add	ress and the tracking ID that you were given at the tin	te of hing your complaint to enter the ASSIST dashboard and o	check on the progress of your proceeding	ng.	
	aseannawyero@gman.com					
		Central Administrator of ASSIST / <u>ASEAN</u> ASSIST -/	<u>1</u> Secretariat - 70A Jl. Sisingamangaraja - Jakarta 12110 - Indor Supported by <u>ARISE</u> - [<u>Disclaimer]</u>	nesia		
S	egera setelah And	da login, Anda aka	n melihat dasbor ASS	IST di mana	Anda daj	pat
m	emantau perkemba	angan pengaduan Ar	nda.			
(c)	Lihat Dasbor ASS	SIST Anda segera s	setelah Anda berhasil	melakukan log	gin:	
	ASSOCIATIO	ASSIST				
	ASIAN NATION WELCOME TO ASSIST	VIS ASEAN Solutions for Investments, S WHAT IS ASSIST? MY COMP	iervices and Trade	AQ CONTACT DI	SCLAIMER	
	Tracking ID #	18120181102 / AMS-	Y			
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ASSIST ASEAN Solutions for Investments, Services and Trade WELCOME TO ASSIST WHAT IS ASSIST? **FILE A COMPLAINT** FOLLOW A COMPLAINT PROCESS FAO CONTACT WITHDRAW COMPLAINT ASEAN ENTERPRISE ASEAN Enterprise Name ARISE & Partners Company Size Address Danube Street No. 13 City P Country X +36 1 7653572 City City P Phone Website www.arise&partners;.com ZIP Code 12310 AMS.X Country CONTACT PERSON First Name Danube Street No. 13 City P Country X Sierra Address Last Name Riviera City City P Phone +36 7878137686 ZIP Code 12310 Position Senior Associate Country AMS-X aseanlawyer0@gmail.com (Confirmed) Email COMPLAINT DESCRIPTION Country of Legal Registration AMS-X Business Sector Goods Type of Problem Registration Number 137911 Goods / Internal taxes and charges levied on imports Encountered Company Registration Proof Annex_0-Destination Country AMS-Y Simulated Professional License of Ms Sierra Riviera4.pdf Type of Business Export/import Description We are a registered law firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered palm oil company in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y (the Destination Contact Point or DCP) on palm oil and food products containing palm oil under its Mir Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strategy for addressing the rising problem of obesity in AMS-Y. We are of the view that AMS-Y's measure expressly targeted palm oil and not just the saturated fat component of palm oil and of products containing palm oil, thereby discriminating against palm oil and demonizing the product as a whole instead of just discouraging excessive consumption of products containing saturated fats, independently of the vegetable or animal origin of the fats. Thus, we find the measure adopted and applied by AMS-Y is contrary to Article 6 of the ATIGA (on National Treatment on Internal Taxation and Regulation), in as much as it discrim against palm oil as a whole and is not applied to other 'like' products manufactured or sold in AMS-Y (i.e., food products containing saturated fats deriving from soy sunflower, rapeseed, corn, peanut or animal fat). Attachment ASSIST - Supported by ARISE - [Disclaimer] Seperti yang dapat Anda lihat di dasbor, tindakan yang diambil untuk pengaduan Anda dengan jelas ditunjukkan di dasbor Anda dan daftar ini akan diperbarui secara berkala setelah setiap tindakan diambil. Formulir pengaduan Anda yang telah Anda kirimkan juga dapat diakses di dasbor Anda.

Langkah

PENGELOLA SISTEM (CA) MEMERIKSA PENGADUAN ANDA DAN MENGIRIMKAN TANGGAPAN MELALUI EMAIL ANDA (MENERIMA, MENYATAKAN TIDAK LENGKAP, ATAU MENOLAK)

Jika untuk sementara waktu CA tidak mengambil tindakan apapun, maka CA akan menerima pengingat otomatis di bawah ini melalui email dari sistem online ASSIST dalam waktu 7 hari kalender setelah pengaduan diajukan. Sebagaimana ditunjukkan di atas, CA harus memutuskan untuk menerima, menyatakan tidak lengkap dan meminta revisi, atau menolak pengaduan dalam 10 hari kerja.

Dalam hal ini, CA memeriksa formulir dan menemukan bahwa formulir tersebut **Tidak lengkap**. CA membutuhkan informasi tambahan dari Anda karena Anda hanya menyerahkan dokumen Lisensi Profesional Anda. Dengan demikian, CA mengirimkan tanggapan email kepada Anda yang meminta Anda untuk mengirimkan kembali pengaduan dengan melampirkan peraturan atau tindakan AMS-Y yang menjadi masalah bersama dengan ringkasan hukum yang merinci dugaan Anda dan argumen yang menurut Anda harus dipertimbangkan untuk tujuan menerima pengaduan dan mungkin memberikan solusi.

Seperti ditunjukkan dalam email di atas, untuk merevisi pengaduan Anda dan mengirimkannya kembali, Anda harus masuk ke dasbor ASSIST Anda.

ASSIST

(b) Klik ikon kaca pembesar di kolom komentar ('*Comment*'). Tanggapan CA secara lengkap akan tampil, seperti dapat terlihat di bawah:

ASSIST

ASEAN Solutions for Investments, Services and Trade

FILE A COMPLAINT

WHAT IS ASSIST?

FOLLOW A COMPLAINT

FAQ

×

Dear	Ms.	Sierra	Riviera.

Thank you for lodging your complaint under ASSIST. In order to properly assess your complaint and determine its eligibility under ASSIST, the Central Administrator of ASSIST (i.e. the ASEAN Secretariat or CA) requests additional information.

In particular, the CA requests that your complaint be re-submitted together with information on the AMS-Y measure that is allegedly inconsistent with the ATIGA (i.e. AMS-Y's Ministry of Health's Regulation of 2015, Chapter 1000, Section 100).

Please file the actual measure or a translation/summary in the English language. Feel free to attach also any other information or legal brief that may assist the CA in assessing the eligibility of your complaint.

(c) Lampirkan dokumen tambahan yang diminta oleh CA dan kirimkan kembali pengaduan Anda melalui dasbor Anda, mis. Peraturan AMS-Y atau tindakan yang dipermasalahkan serta ringkasan hukumnya.

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WELCOME TO ASSIST	WHAT IS ASSIST:	2 MY CO	MPLAINT L	JGOUT	PROCESS	FAQ	CONTACT	DISCLAIME
My Complain	it Number #1	812018	1102					
ASEAN Lawyer or Law F	ASEAN registered la In such cases, the lav filed, must first conta anonymous complain In order to do so, pi the form itself. Once the ASEAN Se	wyers or law firms m nyer or law firm, duily ct the ASEAN Secrel t is being filed. ease download the cretariat has provide	ay file an anonymous of ficensed to practice la tariat and provide the r necessary <u>form</u>	ase on behalf w in the ASEA equired data o and submit in e Code (CCC)	of one of their client IN Member State wh n its professional reg t by email to the AS by email to the lawy	s (i.e., the ASE/ ere the client is istration and on EAN Secretari er or law firm, th	IN Enterprise having t based or against whic the client on whose b at at assist@asean.o ie actual complaint car	he trade problem). In the complaint is sehalf the In g as specified on In be filed. To do so,
In order to file a valid complain your spam/junk boxes).	it, you shall verify your subn	nission by replying	to the automated em	ail that you w	ill receive from AS	6IST shortly af	ter submission (plea	se check also
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ASSOCIATION ASSIST

ASEAN Solutions for Investments, Services and Trade

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	WELCOME TO ASSIST	WH#

AT IS ASSIST?

FILE A COMPLAINT

FOLLOW A COMPLAINT

PROCESS

FAQ CONTACT

			-te
Chu	259 characters remaining (300 maximum)	7ID Code	
City	City P	21P Code 12310	
Country	AMS-X	· ·	
Stablished	Country X		
AWYER			
Gender	🔿 Mr 🕜 Mrs 🔘 Ms		
First Name	Sierra	* Last Name Riviera	
Phone	+36 7878137686		
Position	Senior Associate		
Email	aseanlawyer0@gmail.com		
Address	Danube Street No. 13 City P Country X		
City	259 characters remaining (300 maximum)	ZIP Code 12310	
ASEAN Jurisdiction(s) where Admitted to Practice Law	AMS.X	*	
ASCAR CONSULCTION OF MILLION CONTINUES IN TREASED FOR	Ama-A		
COMPLAINT DESCRIPTION			
Confidential Case Code	ASSIST-X-001-2018		
Country of Legal Registration	AMS-X		
Legal Registration Number	137911		
Registration Proof	Choose File No file chosen		
	Annex_0-Simulated_Professiona	License_of_Ms_Sierra_Riviera4.pdf	
Type of Business	Export/import		*
Business Sector	Goods	*	
- services sector bescription			
Type of Problem Encountered	3.6./ Internal taxes and charges lev	ed on imports	*
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Uescapion (We are a registered law time: duly registered palm oil comp imposed by AMS-Y (the Destinar palm oil under its Ministry or measure adopted by AMS-Y intru strategy for addressing the r	n AMS-X tiling a complaint under ASSIST yn AMS-X. The complaint is in relati ion Contact Point or DCP) on palm oll a Health's Food Regulation Chapter 1000, duced taxes on foods high in sugar and sing problem of obesity in AMS-Y.	on behalf of our client, a on to the new excise duty nd food products containing Section 100 of 2015. The saturated fat as part of a
	We are of the view that AMS-Y fat component of palm oil and 2656 characters remaining (5000 maximum)	s measure expressly targeted palm oil a of products containing palm oil, thereb	nd not just the saturated + y discriminating against
ttachment	Choose File Annex 2-Simulated R	gulation of AMS-Y pdf + Attachment)
	Choose File Annex 3-Simulated L	RISE & Partners.pdf Remove	
I have read and accept the ASSIST rules.	Onboge The Parries 9 Onnables E	Kemove	
I hereby submit this complaint to the Central Administration	ator of ASSIST and I accept its transmis	sion to the relevant authorities of the ASEAN M	fember States involved
	V I'm not a robot	reCAPTCHA Pricay - Tema	
	SUBMIT YOUR COL	PLAINT	

(d) Terimalah pemberitahuan dari ASSIST tentang pengajuan revisi pengaduan Anda.

WELCOME TO ASSIST	WHAT IS ASSIST2	MY COMPLAINT	LOCOLIT	PROCESS	FAO	CONTACT	DISCI AIMER
WELGOME TO ASSIST	WHAT IS ASSIST?	MT GOMITEAINT	LUGUUT	TRUCESS	TAQ	GUNTAUT	DISOLAIMEN
Thank you for t You will shortly receive a confirmat Please click on the link contained in	he submission in the semilar of the submission of the semilar of t	ON Of YOUR CO ferences. m vour submission.	omplaint				
You will be able to monitor your comp	laint and access it on the follow	ing webpage:					
http://assist.asean.org/user/login							

FAO

Periksa akun email Anda secara teratur dalam 10 hari kerja dan pada akhirnya Anda akan menerima email baru dari ASSIST.

Langkah

CA MEMERIKSA PENGADUAN ANDA YANG TELAH DIREVISI DAN MENGIRIMKAN TANGGAPAN KE EMAIL ANDA

Segera setelah CA selesai memeriksa pengaduan Anda yang telah direvisi, sebuah email akan dikirimkan kepada Anda. Bukalah email Anda dan terimalah email di bawah dari ASSIST.

ASSOCIATION ASSIST

SEAN Solutions for Investments. Services and Trade

ASIAN NATIONS	ASLAN SULLIUNS IN	nivesunents, seivices anu	Hauc	-	1	
WELCOME TO ASSIST	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A COMPLAINT	PROCESS	FAQ	CONTACT
	[ASSIST] Yourcomplaint#18120	181102isacceptedbyCA		A SEAN Lawy	er <aseanlawyer0@gmail.co< th=""><td></td></aseanlawyer0@gmail.co<>	
	No Reply ASSIST <assist@asean.org> Reply-To: "assist@asean.org" <assist@asean.org></assist@asean.org></assist@asean.org>				Fri, Sep 21, 2018 at 2:07	P
		ASS	SIST			
	ASIAN NATIONS	ASEAN	colutions for Investments, Services and Trade			
	Dear Ms Sierra Riviera ,	by time on the following webpage: http://acciet	and the second state of th			
	You are able to access your complaint at any time Since your complaint has been accented by AS	ne on the following webpage: http://assist.arsenade	velopment.space/user/login by using your e-mail / tracking it	ID.	information within 10 working	
	days from today. You will be promptly notified of the response by	the Destination Country through ASSIST.				
	ASEAN Enterprise / Trade Association / Law Company size : Phone : +36 1 7653572	Firm : ARISE & Partners (type Law)				
	Website : www.arise&partners.com Address : Danube Street No. 13 City P Cour City : City P / Zip Code : 12310 Country : AMS-X	try X				
	ASEAN Jurisdiction(s) where Local Office(s) Contact person : Ms Sierra Riviera Phone : +36 7878137686	is(are) Established : Country X				
	Position : Senior Associate Email : aseanlawyer0@gmail.com Address : Danube Street No. 13 City P Cour City : City P / Zip Code : 12310	try X				
	Country : AMS-X Confidential case code (for law firm or lawye Country of Legal Registration : AMS-X	r only): ASSIST-X-001-2018				
	Legal Registration Number : 137911 Type of Business : Export/import Business Sector : Goods / Type of problem encountered : Internal taxe	s and charges levied on imports				
	Description: The complaint is in relation to the new excise Chapter 1000, Section 100 of 2015. The me	e duty imposed by AMS-Y (the Destination Contar	t Point or DCP) on palm oil and food products containing	palm oil under its Ministry of Hea	alth's Food Regulation	of
	the view that AMS-Yà€™s measure express product as a whole instead of just discouragi applied by AMS-Y is contrary to Article 6 of t products manufactured or cold in AMS X (is	ly targeted palm oil and not just the saturated fat ing excessive consumption of products containing he ATIGA (on National Treatment on Internal Tax: food products containing activities of the derivities food products containing activities of the derivities the saturated fats activities activities the saturated fats activitie	is many and squartar and a start and a sta	I, thereby discriminating against p origin of the fats. Thus, we find th nst palm oil as a whole and is not	balm oil and demonizing the ne measure adopted and applied to other â€⊓ike'	M
	products manufactured of sold in Awids F (i.e.	Thanking	you, ASSIST is at your service.	4 <i>j</i> .		
			assist asean.org			
	Email di atas menunju Ini juga menunjukkar (DCP), yang merupa menghadapi masala penyelesaiannya. DC dan menerima, meno lanjut. Ini dimaksud pengaduan, dan berku Titik Kontak Asal (H0	ukkan bahwa pengaduan a bahwa pengaduan akan agen pemerinta ah perdagangan da P di AMS-Y akan dib lak atau mengembalik lkan untuk memberi pnsultasi seperlunya d CP), yang merupakar	uan Anda yang telah direv Anda sekarang akan diki ih (ASSIST Focal Point in pengaduan Anda eri 10 hari kerja untuk m can kepada Anda dengan waktu kepada DCP lengan otoritas nasional t	visi telah diter i irim ke Titik Ko t) di AMS-Y t diarahkan da memeriksa peng permintaan in untuk memer erkait. Fokus ASSIS	ima oleh CA ontak Tujua tempat And an dicarika gaduan And oformasi lebi riksa rincia T) di AMS-	A. n a h n X
	(negara asal Anda) ju	ga telah diberitahu ba	hwa pengaduan Anda dia	ajukan.	T) di Aivis	^
Langkah 16	LOGIN KE DASBO UNTUK MELI	OR ASSIST ANDA I HAT TANGGA	MELALUI EMAIL DAN PAN CA YA	ID PELACA	KAN AND BENARNY	A A
	Jika Anda ingin meli ASSIST Anda melalu dan (b) di atas.	ihat tanggapan CA s i email dan ID pelaca	ecara lengkap, maka A akan sebagaimana ditunj	nda harus log ukkan pada La	gin ke dasb angkah 11 (oor (a)
	Tampilan lengkap da telah ditambahkan ke (' <i>Accepted</i> ') oleh CA	sbor Anda dapat dilil 'Riwayat' Anda yang	nat di bawah. Seperti ya menunjukkan bahwa per	ng Anda lihat, ngaduan Anda	tindakan la telah Diterir	ain na

OME TO ASSIST	WHAT IS ASSIST?	FILE A COMPLAINT	FOLLOW A CON	<i>I</i> PLAINT	PROCESS	FAQ
	ASSOCIAT OF SOUTHE	ION ASSIST	e Services and Trade			
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	History					_ 1
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	02/11/2018 18:31:54	Accepted Central Administrator of ASSIST	Thank you for the completion or revisio complaint is now complete, with the sut Regulation of 2015, Chapter 1000, Sec Administrator finds that the nature of yo fulfilled all the necessary requirements	n of your complaint. The Cen omission of the following docu tion 100; and (ii) Legal Brief o our complaint falls within the s to file a complaint under ASS	ral Administrator has verified t ments: (i) AMS-Y's Ministry of n the Complaint. Thus, the Ce cope of ASSIST and that you I	hat the FHealth's Intral have
	02/11/2018 16:52:15	Revised ASEAN-based Enterprise				
	02/11/2018 16:10:12	Central Administrator of ASSIST	Dear Ms. Sierra Riviera,	nder ASSIST. In order to pror	erly assess your complaint on	d
			determine its eligibility under ASSIST, th requests additional information.	he Central Administrator of A	SSIST (i.e. the ASEAN Secreta	ariat or CA)
			In particular, the CA requests that your	complaint be re-submitted to	ether with information on the	AMS-Y
	02/11/2018 12:19:35	Email Confirmed ASEAN-based Enterprise	measure that is allegedly inconsistent v Email Confirmed	vith the AHGA (i.e. AMS-Y's I	Ainistry of Health's Regulation.	
	02/11/2018 12:18:02	ASEAN-based Enterprise				
					WITHDRAW COMPL	AINT
	ASEAN ENTERF	PRISE				
	ASEAN Enterprise Name	ARISE & Partners				
	Company Size		Address	Danube Street No. 13 (City P Country X	
	Phone	+36 1 7653572	City ZID Code	City P		
	website	www.ansexpartners,.com	Country	AMS-X		
		SON		1.1005.01		
		SUN	*******	Den la Obrah No. 424	NH D Country V	
	First Name	Sierra	Address	City P	uty P Country X	
	Phone	+36 7878137686	ZIP Code	12310		
	Position	Senior Associate	Country	AMS-X		
	Email	aseanlawyer0@gmail.com (Confirmed)	12			
	COMPLAINT DE	SCRIPTION				
	Country of Legal Registration	AMS-X	Business Sector	Goods		
	Registration Number	137911	Type of Problem	Goods / Internal taxes a	and charges levied on imports	
	Company Registration Proof	Annex_0-	Encountered Destination Country	AMS-Y		
	Type of Business	Simulated Professional License of Ms Sierra F Export/import	<u>Riviera4.pdf</u>			
	Description	We are a registered law firm in AMC V files a con	anialat under ACCICT on bobalf of aur alian	t a dulu registered gales all a	ampany in AMC V. The sample	alat la la
	Description	We are a registered aw tim in AND-A limit a con- relation to the new excise duty imposed by AMS-A Health's Food Regulation Chapter 1000, Section a strategy for addressing the rising problem of ob- fat component of palm oil and of products contain discouraging excessive consumption of products adopted and applied by AMS-Y is contrary to Ariti against palm oil as a whole and is not applied to o sunflower, rapeseed, corn, peanut or animal fat).	pipant under ASSIS in die demain die dur die (the Destination Contact Point or DCP) or 00 of 2015. The measure adopted by AMS seity in AMS-Y. We are of the view that AM ng palm oil, thereby discriminating against containing saturated fats, independently of 6 of the ATIGA (on National Treatment ther like products manufactured or sold in	II, a cury registered paint on c n path oil and food products (S-Y's measure expressly targ palm oil and demonizing the the vegetable or animal origi on Internal Taxation and Regu AMS-Y (i.e., food products c	ompany in AWS-X. The compli- containing palm oil under its M high in sugar and saturated f eted palm oil and not just the s product as a whole instead of n of the fats. Thus, we find the lation), in as much as it discini ontaining saturated fats derivir	aint is in inistry of at as part of saturated just measure ninates ng from soy,
	Attachment	Annex 2-Simulated Regulation of AMS-Y1.pdf	4 - 4			

Klik ikon 'kaca pembesar' di kolom 'Komentar'. Tanggapan lengkap dari CA akan tampil, sebagaimana dapat dilihat di bawah:

Langkah

17

ASSIST

WELCOME TO ASSIST WHAT IS ASSIST? **FILE A COMPLAINT** Thank you for the completion or revision of your complaint. The Central Administrator has verified that the complaint is now complete, with the submission of the following documents: (i) AMS-Y's Ministry of Health's Regulation of 2015, Chapter 1000, Section 100; and (ii) Legal Brief on the Complaint. Thus, the Central Administrator finds that the nature of your complaint falls within the scope of ASSIST and that you have fulfilled all the necessary requirements to file a complaint under ASSIST. We will forward your complaint to AMS-Y (Destination Contact Point). The Destination Contact Point will review your complaint and consult with the relevant national authorities, and will revert with a response within 10 working days on whether it has accepted or rejected your complaint. You may monitor the progress on the handling of the complaint by login to your ASSIST Dashboard by using your Email/Tracking ID.

> Sebagaimana diinformasikan pada Langkah 15, setelah pengaduan telah diterima oleh CA, pengaduan akan dikirim ke Titik Kontak Tujuan (DCP) di AMS-Y di mana Anda menghadapi masalah perdagangan. DCP di AMS-Y akan diberi 10 hari kerja untuk memeriksa pengaduan Anda dan menerima atau menolaknya. Ini dimaksudkan untuk memberi waktu bagi DCP untuk memeriksa rincian pengaduan, dan berkonsultasi seperlunya dengan otoritas nasional terkait. Setelah DCP memberikan tanggapan, email akan dikirimkan kepada Anda dari ASSIST untuk memberitahukan kepada Anda apakah pengaduan Anda telah diterima atau ditolak oleh DCP di AMS-Y.

FOLLOW A COMPLAINT

PROCESS

FAO

CONTACT

Periksalah akun email Anda secara teratur dalam 10 hari kerja setelah tanggapan dari CA bahwa pengaduan Anda diterima. Akhirnya Anda akan menerima email baru dari ASSIST.

PEMBERITAHUAN EMAIL DARI ASSIST MENGENAI **MENERIMA** APAKAH PENGADUAN ANDA DITERIMA ATAU DITOLAK OLEH TITIK KONTAK TUJUAN DI AMS-Y

Dalam 10 hari kerja setelah tanggapan dari CA bahwa pengaduan Anda diterima, maka Anda akan menerima email di bawah ini yang menginformasikan bahwa pengaduan Anda telah diterima atau ditolak oleh DCP di AMS-Y.

Jika untuk sementara waktu DCP tidak mengambil tindakan apapun, maka DCP akan menerima pengingat otomatis di bawah ini melalui email dari sistem online ASSIST dalam waktu 7 hari kalender setelah pengaduan diterima oleh CA. Seperti ditunjukkan di atas, DCP harus memutuskan untuk menerima atau menolak pengaduan dalam waktu 10 hari kerja sejak CA menerima pengaduan tersebut.

Dalam hal ini, pengaduan telah diterima oleh DCP sebagaimana dapat dilihat di atas.

Jika Anda tidak menerima email dari ASSIST mengenai tanggapan oleh DCP dalam jangka waktu yang disyaratkan (10 hari kerja) setelah pengaduan diterima oleh CA, maka ini berarti bahwa tindakan DCP terlambat. DCP akan menerima pengingat otomatis lain melalui email (14 hari kalender setelah pengaduan diajukan) bahwa DCP sangat perlu melakukan suatu tindakan terhadap pengaduan tersebut.

- ke AE melalui email; dan (iii) menyalin solusi ke Titik Kontak Asal (HCP) di AMS-X (negara asal Anda).
- (a) Buka akun email Anda. Anda akan menerima email baru dari ASSIST yang menunjukkan tanggapan terhadap pengaduan Anda dari DCP.

ASSIST

ASEAN Solutions for Investments, Services and Trade

(b) Login ke dasbor ASSIST Anda melalui email dan ID pelacakan Anda seperti yang ditunjukkan pada Langkah 11 (a) dan (b) di atas. Tampilan lengkap dasbor Anda dapat dilihat di bawah. Seperti yang Anda lihat, tindakan lain telah ditambahkan ke 'Riwayat' Anda yang menunjukkan bahwa solusi untuk pengaduan Anda telah diajukan. Solusi lengkap dari DCP, yang telah diterima oleh CA, juga tersedia pada paragraf pertama dasbor Anda.

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ASSIST Solution Upon internal discussions between the saturated fat, is aimed at discouraging in line with similar actions taken by ser	e DCP and the RAs, it emerge excessive consumption of sul veral countries around the wor	s that, indeed, the measure an bstances considered dangero 1d and with the World Health (lopted by AMS-Y, im us under AMS-Y's st Drganization's Globa	posing increased excis rategy for addressing t I Action Plan for the Pr	e duties to a rar he rising probler evention and Co	ige of foods high in su n of obesity among its ntrol of Non-Commur	ugar and s citizens. This is nicable Diseases
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ASSIST Solution Upon internal discussions between the saturated fat, is aimed at discouraging in line with similar actions taken by see 2013-2020, such as diabetes and ober substances (i.e., saturated fats) that th	a DCP and the RAs, it emerge excessive consumption of sulveral countries around the wor sity. However, AMS-Y recogniz te Government considers dang	s that, indeed, the measure ad bstances considered dangeror Id and with the World Health (zes that the measure did singl gerous (if consumed in excess	lopted by AMS-Y, im us under AMS-Y's st Organization's Globa e-out certain product) from a dietary and	posing increased excis rategy for addressing t I Action Plan for the Pr s (i.e., inter alia, palm health policy perspecti	ee duties to a ran he rising probler evention and Co oil) and did not t ve. Therefore, th	ige of foods high in su n of obesity among its ntrol of Non-Commur arget, in a 'neutral ma e DCP, in coordinatio	ugar and s citizens. This is nicable Diseases inner', the on with AMS-Y's
Upon internal discussions between the saturated fat, is aimed at discouraging in line with similar actions taken by see 2013-2020, such as diabetes and ober substances (i.e., saturated fats) that th RA, proposes the immediate suspensi	e DCP and the RAs, it emerge excessive consumption of sul veral countries around the wor sity. However, AMS-Y recognit the Government considers dang on of the measure contained i	s that, indeed, the measure at bstances considered dangero Id and with the World Health (zes that the measure did singl gerous (if consumed in excess n its Ministry of Health's Food	lopted by AMS-Y, im us under AMS-Y's st Organization's Globa e-out certain product) from a dietary and Regulation of 2015,	posing increased excis rategy for addressing t I Action Plan for the Pr s (i.e., inter alia, palm health policy perspecti Chapter 1000, Section	e duties to a rar he rising probler evention and Co oil) and did not t ve. Therefore, th 100, pending it	ige of foods high in su n of obesity among its ntrol of Non-Commur arget, in a 'neutral ma ie DCP, in coordinatio s amendment to delet	ugar and a citizens. This is nicable Diseases inner', the in with AMS-Y's e any express
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First Name Slera Address Danuba Street No. 13 City P Country X Last Name Riviera City City P Phone +36 7073137696 ZIP Code 12310 Position Senior Associate Country AMS-X Email assanlawyer0@gmail.com (Confirmed) AMS-X Country of Legal Registration Number S Business Sector Goods Registration Number 13791 Free North Number Goods / Internal taxes and charges levied on imports Company Registration Provide Annae Q: Simulated_Professional_License of MS_Sierra_Rivieral.pdf Destination Country AMS-Y Type of Business Export/Import Annae Q: Simulated_Professional_License of MS_Sierra_Rivieral.pdf Destination Country AMS-Y Type of Busines Export/Import We are a registered law firm in AMS-Y fiting a complaint under ASSIST on behalf of our client, a duy registered palm oil company in AMS-X. The complaint is in relation to the new excise duy imports/PV (Yee Destination Counter) Businessure adopted by AMS-Y (who cleasure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a ratified for a client, are adopted by AMS-Y. We are of the view WHAMS-Y. We are of th		CONTACT PERS	SON									
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Phone +36 787317666 ZIP Code 12310 Position Senior Associate Country AMS-X Email assanlawyer0@gmail.com (Confirmed) Country COMPLAINT DESCRIPTION Country of Legal Registration Number Senior Associate Senior Associate Country of Legal Registration Number 13791 Business Sector Goods / Internal taxes and charges levied on imports Company Registration Provide Annex Q: Simulated Professional License of Ms. Sierra Rivierad, of relation to the new excise duty import Destination Country AMS-Y Type of Business Export/import Kare a registered law film in AMS-X filing a complaint under XSIST on behalf of our Client, a duty registered palm oil company in AMS-X. The complaint is in relation to the new excise duty importolow of 20215. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a trating for addressing the rising problem of besity in MAS-Y. We are of the view MAAMS-Y. W	100	Last Name	Riviera	City	City P							
Position Senior Associate County AMS-X Email assantawyer0@gmail.com (Confirmed) Email assantawyer0@gmail.com (Confirmed) COUNTPLAINT DESCRIPTION Country of Legal Registration MS-X Country of Legal Registration MS-X Business Sector Goods Registration Number 13791 Type of Problem Goods / Internal taxes and charges levied on imports Company Registration Proof Annex 0: Simulated Professional License of Ms_Sierra Rivierad and Type of Business Destination Country MS-Y Vipe of Business Export/import Kare a registered law firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered paim oil company in AMS-X. The complaint is in relation to the new excise duty imporedoup of XS-Y (the Destination Contact Point or DCP) on paim oil and froid products containing paim oil under its Ministry of Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strategr for addressing the rising problem of obesity in AMS-Y. We are of the view MIAAMS-Y. We are of the view MIAAMS-Y. The measure adopted by AMS-Y. We are of the view MIAAMS-Y. The measure adopted by AMS-Y. Introduced taxes on foods high in sugar and startated fat as part of a strategr for addressing the rising problem of obesity in AMS-Y. We are of the view MIAAMS-Y. The measure adopted by AMS-Y. We are of the view MIAAMS-Y. The measure adopted by AMS-Y. The oregisted paim oil and not just fis astrated <		Phone	+36 7878137686	ZIP Code	12310							
Email aseanlawyer0@gmail.com (Confirmed) COMPLAINT DESCRIPTION Country of Legal Registration AMS-X Registration Number 137911 Type of Problem Company Registration Proof Ams-Q: Destination Country Company Registration Proof Ams-Q: Destination Country Type of Business Export/import MS-X Export/import Export/import MS-X Type of Business Export/import Ams-X: The complaint is in relation to the new accise duty imported by AMS-Y (the Destination Contact Point or DCP) on pain will and fice product containing paim oil under its Ministry of Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strategr for addressing the rising problem of obesity in MAS-Y. We are of the view MALAMS-Y. We are of the view MALAMS-Y. We are of the view MALAMS-Y. The complaint is fing a strategr of advectation to the new accise duty imported to by AMS-Y. We are of the view MALAMS-Y. The sensure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strategr for addressing the rising problem of obesity in MAS-Y. We are of the view MALAMS-Y. The complaint is fing as trategr of advectation to the new accise advectation of obesity. No AMS-Y. We are of the view MALAMS-Y. The and that AMS -Y. The assure adopted by AMS-Y. The outpet taxes on foods high in sugar and saturated fat as part of a strategr for addressing the rising problem of obesity in MAS-Y. We are of the view MALAMS-Y. The accest par		Position	Senior Associate	Country	AMS-X							
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Registration Number 137911 Type of Problem Goods / Internal taxes and charges levied on imports Company Registration Prov Annex 0: Destination Countered Type of Business Simulated Professional License of Ms Sierra Riviera4 pdf Type of Business Export/import Description We are a registered law firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered palm oil company in AMS-X. The complaint is in relation to the new ackies duly imported by JAMS-Y (the Destination Contact Point or DCP) on palm oil and food products containing palm oil under its Ministry of Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strated for in or Obeshing in relation to behalf of obeshing in AMS-Y. We are of the view with ALMS-Y. The measure expressly targeted palm oil and hor just the saturated fat as part of a strated for in or DCP) on palm oil and food products containing palm oil under its Ministry of Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strateging for addressing the rising problem of obeshing in AMS-Y. We are of the view with ALMS-Y. The area of the origin that ALMS-Y. The area of the view with ALMS-Y. The measure expressly targeted palm oil and not just the saturated fat as part of a strateging for addressing the rising problem of obeshing in ALMS-Y. We are of the view with ALMS-Y. The area of the view with AL	1.12	Country of Legal Registration	AMS-X	Business Sector	Goods							
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Type of Business Export/Import Description We are a registered law firm in AMS-X filing a complaint under ASSIST on behalf of our client, a duly registered palm oil company in AMS-X. The complaint is in relation to the new excise duty imposed by AMS-Y (the Destination Contact Point or DCP) on palm oil and food products containing palm oil under its Ministry of Health's Food Regulation Chapter 1000, Section 100 of 2015. The measure adopted by AMS-Y introduced taxes on foods high in sugar and saturated fat as part of a strategy for addressing the rising problem of obesity in AMS-Y. We are of the view that AMS-Y's measure expressly targeted palm oil and not just the saturated		Company Registration Proof	Annex_0- Simulated_Professional_License_of_Ms_Sierra_F	Destination Country Riviera4.pdf	AMS-Y							
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fat component of paim oil and of products containing paim oil, thereby discriminating against paim oil and demonizing the product as a whole instead of just discouraging excessive consumption of products containing saturated fats, independently of the vegetable or animal origin of the fats. Thus, we find the measure adopted and applied by AMS-Y is contrary to Anticle 6 of the ATICA (on National Tratament on Internal Traxation and Regulation), in as much as it discriminates against paim oil as a whole and is not applied to other 'like' products manufactured or sold in AMS-Y (i.e., food products containing saturated fats deriving from soy, welfnews encound or the mean of a pailed by the saturated and the pailed of the ATICA o		Description	We are a registered law firm in AMS-X filing a con- relation to the new excise duty imposed by AMS-Y Health's Food Regulation Chapter 1000, Section 1 a strategy for addressing the rising problem of ob- fat component of palm oil and of products contain discouraging excessive consumption of products adopted and applied by AMS-Y is contrary to Artic against palm oil as a whole and is not applied to on another and the section of the section of the section.	plaint under ASSIST on behalf of our clien ('the Destination Contact Point or DCP) or 100 of 2015. The measure adopted by AMS saliy in AMS-Y. We are of the view that AM ng palm oil, thereby discriminating against containing saturated fats, independently of le 6 of the ATIGA (on National Treatment of ther like' products manufactured or sold in	nt, a duly registered palm of n palm oil and food product S-Y introduced taxes on fo S-Y's measure expressly palm oil and demonizing t the vegetable or animal o on Internal Taxation and R AMS-Y (i.e., food product	ill company in AMS-X. The compli- ts containing palm oil under its Mi ods high in sugar and saturated fa argeted palm oil and not just the s the product as a whole instead of J ignin of the fats. Thus, we find the egulation), in as much as it discrim ts containing saturated fats derivin	aint is in nistry of ta as part of aturated ust measure ninates g from soy,					
Attachment Annex 2-Simulated Regulation of AMS-Y1 off		Attachment	Annex 2-Simulated Regulation of AMS-Y1 off									

Berikut ini adalah solusi yang diusulkan dari DCP:

"Setelah diskusi internal antara DCP dan RA, tampaknya, memang, langkah yang diadopsi oleh AMS-Y, yang memaksakan peningkatan cukai pada sejumlah makanan yang berkadar gula dan lemak jenuh tinggi, ditujukan untuk mencegah konsumsi berlebihan zat yang dianggap berbahaya di bawah strategi AMS-Y untuk mengatasi meningkatnya masalah obesitas di antara warganya. Ini sejalan dengan tindakan serupa yang diambil oleh beberapa negara di seluruh dunia dan dengan Rencana Aksi Global Organisasi Kesehatan Dunia untuk Pencegahan dan Pengendalian Penyakit Tidak Menular 2013-2020, seperti diabetes dan obesitas.

Namun, AMS-Y mengakui bahwa tindakan tersebut tidak menentukan produk tertentu (misalnya, antara lain, minyak sawit) dan tidak menargetkan, secara 'netral', zat (yaitu, lemak jenuh) yang dianggap berbahaya oleh Pemerintah (jika dikonsumsi berlebihan) dari perspektif kebijakan diet dan kesehatan.

Central Administrator of ASSIST / ASEAN Secretariat - 70A Jl. Sisingamangaraja - Jakarta 12110 - Indonesia

(a) Isilah Survei Kepuasan ini. Dalam hal ini, Firma Hukum/Pengacara ASEAN puas dengan solusi yang diberikan oleh ASSIST dan dengan demikian menunjukkannya.

ASSOCIATION OF SOUTHEAST ASIAN NATIONS WELCOME TO ASSIST Satisfaction sur	FILE A COMP ASSIST ASEAN Solutions for WHAT IS ASSIST?	LAINI Investments, Servic MY COMPLAIN	FOLLOW A	PROCESS	FAQ	CONTACT	FAQ	
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ase comment your response for our								
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mments	W su su su o d	e are very satisfie uspend the measure o 00, pending the ame pplication only to p rigin. With this po liscriminate against	d with the solution contained in the Mi ndment of the measu products containing sitive proposed sol ; palm oil as a whol	n provided by <u>AMS</u> -Y inistry of Health's ire to delete any ex s saturated fats, ir union by <u>AMS</u> -Y, we te.	as <u>AMS</u> -Y has Regulation o press refere respective o believe that	agreed to immedia of 2015, Chapter 104 ence to specific pro- of their vegetable of it never intended	tely 00, Section oducts and or animal to	
		🗸 i'm	n not a robot	reCAPTCHA Privacy-Terms			20	
		su	IBMIT YOUR FEEDBACK					
	omments	omments	omments	omments	omments We are very satisfied with the solution provided by AUS-Y suspend the measure contained in the Ministry of Health's 100 period to an ensure to delate any estimated fats, in origination only to products containing saturated fats, in origination only to products containing saturated fats, in origination only to product containing saturated fats, in origination only to product containing saturated fats, in origination only to product containing saturated fats, in origination on the saturate fats, in origination on the saturate saturate and the saturated fats, in origination on the saturated fats, in origination on the saturate fats, in origination or the saturate fats, in origination orinor the saturate fats, in originate originat	omments Image: Second	omments Image: Stand	omments We are very satisfied with the solution provided by AMS-Y as AMS-Y has agreed to immediately suspend the messure contained in the Ministry of Health's Regulation of 2015, Chapter 1000, Section application only to products containing asturated fets, irrespective of their vegetable or anised optigication only to products containing asturated fets, irrespective of their vegetable or anised optigication only to products containing asturated fets, irrespective of their vegetable or anised optigication only to product containing asturated fets, irrespective of their vegetable or anised optigication and public asturated fets, irrespective of their vegetable or anised optigication and public asturated fets, irrespective of their vegetable or anised optigication and public asturated path. We believe that it never intended to discriminate against palm oil as a whole.

(b) Buka akun email Anda. Anda akan menerima satu atau dua (jika Anda telah mengisi Survei Kepuasan) email-email baru dari ASSIST, yang menyatakan penerimaan atas tanggapan Anda terhadap solusi yang diajukan oleh AMS-Y. Salinan tanggapan Anda juga akan dikirim ke DCP dan HCP.

Email Pernyataan Penerimaan Pertama dari ASSIST

M Gma	ail	ASEAN Law	ryer <aseanlawyer0@gmail.com></aseanlawyer0@gmail.com>
[ASSIST][#1	8120181102] Thank you for answ	ver	
No Reply ASSIST Reply-To: "assist@	F <assist@asean.org> ⊉asean.org" <assist@asean.org></assist@asean.org></assist@asean.org>		Sun, Nov 4, 2018 at 5:35 AM
	ASSOCIATION OF SOUTHEAST ASIAN NATIONS	ASSIST ASEAN Solutions for Investments, Services and Trade	
Dear Ms Sie r With reference ASSIST ackr	rra Riviera, ce to your complaint ID No. 18120181102, yo nowledges receipt of your response to the pro	ur feedback on whether you are satisfied with the answer given by the DCP and the proposed solution is: "Yes" sposed solution.	
		assist asean.org	

Email Pernyataan Penerimaan kedua dari ASSIST

Jika Anda memberikan komentar tentang Survei Kepuasan, Anda akan menerima email kedua di bawah ini, yang menyatakan telah menerima tanggapan Anda dan solusi yang diajukan akan dikirimkan oleh ASSIST kepada Anda, DCP dan HCP.

M Gmail	ASEAN Lawyer <aseanlawyer0@gmail.com< th=""></aseanlawyer0@gmail.com<>
[ASSIST][#18120181102] Thank you for answer	·
No Reply ASSIST <assist@asean.org> Reply-To: "assist@asean.org" <assist@asean.org></assist@asean.org></assist@asean.org>	Sun, Nov 4, 2018 at 5:37 A
ASSOCIATION OF SOUTHEAST ASIAN NATIONS	ASSIST ASEAN Solutions for Investments, Services and Trade
Dear Ms Sierra Riviera,	
With reference to your complaint ID No. 18120181102 , your We are very satisfied with the solution provided by AMS-Y as the amendment of the measure to delate any express referer proposed solution by AMS-Y, we believe that it never intende	feedback on whether you are satisfied with the answer given by the DCP and the proposed solution is: "Yes" AMS-Y has agreed to immediately suspend the measure contained in the Ministry of Health's Regulation of 2015, Chapter 1000, Section 100, pending net to specific products and application only to products containing saturated fats, irrespective of their vegetable or animal origin. With this positive ed to discriminate against patm oil as a whole.
ASSIST acknowledges receipt of your response to the propo	sed solution.
	assist asean.org

COME TO ASSIST	WHAT IS ASSIST?	FILE	A COMPLAINT	FOLLOW A CO	MPLAINT	PROCESS	FAQ	
(C)	Login ke dasbo	r ASSIST	T Anda mela	llui email dan ID	pelacakar	n Anda seper	rti ditunjukka	an
	pada Langkah 1	1 (a) dar	n (b) di atas.	Tampilan akhir	dasbor Ar	nda dapat dili	hat di bawa	зh.
	Seperti yang A	nda liha	at, tindakan da talah mai	lain telah dita	mbahkan	ke 'Riwayat' dan aaluai w	' Anda yai	ng
	oleh ASSIST			пипјиккап кериа		uap solusi ya	ang ulusuk	an
	ASSOCIA OF SOUTH	TION ASS	IST					
	ASIAN NATI	ONS ASEAN	Solutions for Investment	s, Services and Trade				
	WELCOME TO ASSI	ST WHAT I	S ASSIST? MY CO	MPLAINT LOGOUT	PROCESS FA	Q CONTACT	DISCLAIMER	
	Tracking ID	#181201	81102 / AMS	S-Y				
	ASSIST Solution Upon internal discussions bet	ween the DCP and the	e RAs, it emerges that, indeed,	the measure adopted by AMS-Y, imposir	g increased excise duties	to a range of foods high in sugar	r and	
	saturated fat, is aimed at disc in line with similar actions take	ouraging excessive co en by several countries	nsumption of substances consi s around the world and with the	dered dangerous under AMS-Y's strateg World Health Organization's Global Acti-	y for addressing the rising on Plan for the Prevention	problem of obesity among its citi and Control of Non-Communical	izens. This is ble Diseases	
	2013-2020, such as diabetes substances (i.e., saturated fat RA proposes the immediate s	and obesity. However, s) that the Governmen	AMS-Y recognizes that the me at considers dangerous (if consi seure contained in its Ministry of	esure did single-out certain products (i.e umed in excess) from a dietary and healt (Health's Food Regulation of 2015. Char	, inter alia, palm oil) and c h policy perspective. There ter 1000. Section 100. per	lid not target, in a 'neutral manne afore, the DCP, in coordination w	ar', the rith AMS-Y's	
	reference to specific products have, de jure or de facto, any	and application only to discriminatory effect o	o products containing saturated or objective, being justified in sc	I fats, irrespective of their vegetable or ar ience and in light of its health protection	imal origin. AMS-Y underl purpose and applying to al	ined that its measure was never I 'like' products containing satura	intended to ated fats.	
	Attachment Satisfied : Yes							
	History							
	Date Ac 04/11/2018 05:37:40	ion Satisfied	Action By ASEAN-based Enterprise	Comments We are very satisfied with the solution measure contained in the Ministry of F	provided by AMS-Y as Al	MS-Y has agreed to immediately 5. Chanter 1000, Section 100, pe	suspend the	
				amendment of the measure to delete products containing saturated fats, im	any express reference to a aspective of their vegetabl	specific products and application e or animal origin With this posit	only to tive proposed	
	04/11/2018 05:21:40	Solution	Central Administrator of ASSIST	Upon internal discussions between the AMS-Y, imposing increased excise du	e DCP and the RAs, it em ties to a range of foods his	erges that, indeed, the measure gh in sugar and saturated fat, is a	adopted by aimed at	
				discouraging excessive consumption addressing the rising problem of obes countries around the world and with the	of substances considered ity among its citizens. This ne World Health Organizat	dangerous under AMS-Y's strate is in line with similar actions tak ion's Global Action	egy for ten by several	
	02/11/2018 18:31:54	Accepted	Central Administrator of ASSIST	Thank you for the completion or revisi complaint is now complete, with the s	on of your complaint. The ubmission of the following	Central Administrator has verifie documents: (i) AMS-Y's Ministry	d that the of Health's	
				Administrator finds that the nature of fulfilled all the necessary requirement	our complaint falls within to file a complaint under	the scope of ASSIST and that yo ASSIST	central ou have	
	02/11/2018 16:52:15	Revised Incomplete	ASEAN-based Enterprise Central Administrator of	Dear Ms. Sierra Riviera,				
			ASSIST	Thank you for lodging your complaint determine its eligibility under ASSIST,	under ASSIST. In order to the Central Administrator	properly assess your complaint of ASSIST (i.e. the ASEAN Secr	and retariat or CA)	
				requests additional information.	r complaint be re-submitte	d together with information on th	ne AMS-Y	
	02/11/2018 12:19:35	Email Confirmed	ASEAN-based Enterprise	measure that is allegedly inconsistent Email Confirmed	with the ATIGA (i.e. AMS-	Y's Ministry of Health's Regulation	on 🔍	
			ASEAN-based Enterprise					
	ASEAN Enterprise Name	AR	RISE & Partners					
	Company Size	+36 1 7653572		Address Citv	Danube Street No. City P	13 City P Country X		
	Website	www.arise&partner	s;.com	ZIP Code	12310			
		SON		Country	AMS-X			
	First Name	Sierra		Address	Danube Street No.	13 City P Country X		
	Last Name	Riviera +36 7878137686		City ZIP Code	City P 12310			
	Position	Senior Associate		Country	AMS-X			
	Email	aseanlawyer0@gm	nail.com (Confirmed)					
	COUVIPLAIN I DE		N.	Business Sector	Goods			
	Registration Number	137911		Type of Problem Encountered	Goods / Internal ta	xes and charges levied on impor	rts	
	Company Registration Proc	f Annex_0- Simulated_Professi	ional_License_of_Ms_Sierra_F	Destination Country	AMS-Y			
	Type of Business	Export/import						
	Description	We are a registered relation to the new	d law firm in AMS-X filing a com excise duty imposed by AMS-Y	plaint under ASSIST on behalf of our cliv (the Destination Contact Point or DCP)	ent, a duly registered palm on palm oil and food produ	oil company in AMS-X. The con ucts containing palm oil under its	nplaint is in Ministry of	
		Health's Food Regu a strategy for addre	ulation Chapter 1000, Section 1 assing the rising problem of obe	00 of 2015. The measure adopted by AM sity in AMS-Y. We are of the view that AM	IS-Y introduced taxes on f IS-Y's measure expressly	oods high in sugar and saturated targeted palm oil and not just th	d fat as part of ne saturated	
		fat component of pa discouraging exces	aim oil and of products containi sive consumption of products o of by AMS.V is contrast to Arti-	ng palm oil, thereby discriminating again containing saturated fats, independently of le 6 of the ATICA (on National Treatment	at palm oil and demonizing of the vegetable or animal	the product as a whole instead origin of the fats. Thus, we find the Regulation) in as much as it diver-	ot just he measure rriminates	
		against palm oil as sunflower, rapesee	a whole and is not applied to o d, corn, peanut or animal fat).	ther 'like' products manufactured or sold	in AMS-Y (i.e., food produ	cts containing saturated fats deri	iving from soy,	
	Attachment	Anney 2 Simulates	d Demulation of AMC V1 add					

WELCOME TO ASSIST

WHAT IS ASSIST?

FILE A COMPLAINT

FAO

(d) Jika Anda ingin melihat komentar yang Anda berikan dalam Survei Kepuasan, maka klik ikon 'kaca pembesar' dan layar di bawah ini akan tampil.

We are very satisfied with the solution provided by AMS-Y as AMS-Y has agreed to immediately suspend the measure contained in the Ministry of Health's Regulation of 2015, Chapter 1000, Section 100, pending the amendment of the measure to delete any express reference to specific products and application only to products containing saturated fats, irrespective of their vegetable or animal origin. With this positive proposed solution by AMS-Y, we believe that it never intended to discriminate against palm oil as a whole.

Pada pemberitahuan bahwa solusi yang diusulkan kepada AE telah diterima oleh Firma Hukum/Pengacara ASEAN sebagai memuaskan, DCP harus menyampaikan pemberitahuan penerimaan ke RA, untuk memastikan bahwa setiap pengaturan administratif yang diperlukan untuk mengimplementasikan solusi tersedia secepatnya.

ASSIST akan menganggap prosedur ini sebagai satu prosedur di mana pengaduan diterima dan solusi diberikan oleh DCP dan diterima oleh Pengacara atau Firma Hukum ASEAN.

Perhatikanlah bahwa jangka waktu untuk menyelesaikan masalah lintas batas berdasarkan ASSIST tidak boleh lebih dari 40 hari kerja atau 2 bulan kalender (kecuali telah diberikan perpanjangan maksimum 20 hari kerja) dari tanggal ketika pengaduan telah diterima oleh DCP (yaitu Negara anggota ASEAN di mana pengaduan diajukan).